

Dear Parent,

Our award winning ordering and payment system ensures children and parents can order the meals that they want, and makes paying for meals much easier. The new system also cuts down on paperwork and staff time at your school. You will now be able to go online and order meals from home, view recipes, check ingredient information, and block dishes which contain certain allergens*.

Pre-Ordering

Pre-ordering is done by the parent and child at home (see reverse) or on the classroom interactive whiteboard each day (in participating schools).

Dishes that contain allergens unsuitable for your child may be blocked (if your caterer has been notified)*.



Lunchtime

The children select their name on a touch screen at the hot plate during lunch service. Their meal choice is displayed to the cook, as well as their dietary needs. If a mismatch is detected the cook will advise of an alternative*.

* Only in participating schools.

Pay by Direct Debit and Save Time

Direct Debit saves time in the school office, the kitchen, and at home!

Sign up and we will send regular statements that inform you of the meal choices your child made each day. Forget having to find the correct change each day or pay large sums in advance!

We collect on a monthly basis and we always give two weeks notice before amounts are collected. Card payments are also supported.



Logging in at Home



Get an Account and Log In

Give your email address to the school office to get a SchoolGrid account. You will receive an email from us with instructions for how to log in and get started.

Tell Us About Allergies

If your child has a common allergy, you can enter it on the website and it will be displayed to your cook at lunchtime. If your caterer supports it, we will also disable any unsafe options on your menu when ordering. There is also a diabetic option.

Click 'Direct Debit' or 'Card Payment' to Pay

If you have any children not entitled to free meals, you can pay for their meals by Direct Debit or bank card, if your school supports it. Direct debits are collected monthly in arrears and we notify of collections two weeks before. Sign up online - it is fast and easy. Alternatively you can pay by card (in advance).

Set a Spend Limit (Senior and Middle Schools)

If your school allows pupils to buy additional items at lunchtime you can set a limit on how much they spend each day.

Order Your Meals

It's really easy and you can order for a day or a whole term! The cut-off for ordering is 8.55am on the day in question.

