2023



Bleak Hill Primary School

Online Safety Policy

Spring 2023

**Contents:**

[Statement of intent](#statement)

1. [Legal framework](#_[Updated]_Legal_framework)
2. [Roles and responsibilities](#_[Updated]_Roles_and)
3. [Managing online safety](#_[Updated]_Managing_online)
4. [Cyberbullying](#_[New]_Cyberbullying)
5. [Child-on-child sexual abuse and harassment](#_[New]_Peer-on-peer_sexual)
6. [Grooming and exploitation](#_[New]_Grooming_and)
7. [Mental health](#_[New]__Mental)
8. [Online hoaxes and harmful online challenges](#_Online_hoaxes_and)
9. [Cyber-crime](#_[New]_Cybercrime)
10. [Online safety training for staff](#_[Updated]_Online_safety)
11. [Online safety and the curriculum](#_[Updated]_Online_safety_1)
12. [Use of technology in the classroom](#_Use_of_technology)
13. [Use of smart technology](#_[New]_Use_of)
14. [Educating parents](#_Internet__access)
15. [Internet access](#_Internet_access_1)
16. [Filtering and monitoring online activity](#_Filtering__and)
17. [Network security](#_Network__security)
18. [Emails](#_Emails)
19. [Social networking](#_Social__networking)/media
20. [The school website](#_The_school_website)
21. [Use of devices](#_Use_of_devices)
22. [Remote learning](#_Remote_learning)
23. [Monitoring and review](#_Monitoring_and_review_1)

**Appendices**

Communication Technologies during school times

Acceptable Use Agreement: All Staff, Volunteers and Governors

Acceptable Use Agreement: EYFS and Key Stage 1

Acceptable Use Agreement: Key Stage 2

Acceptable Use Agreement: Parent/Carer

Technology Acceptable Use Agreement for Pupils

Technology Acceptable Use Agreement

1. [Online harms and risks – curriculum coverage](#AppendixTitle1)

**Statement of intent**

Bleak Hill Primary School understands that using online services is an important aspect of raising educational standards, promoting pupil achievement, and enhancing teaching and learning. The use of online services is embedded throughout the school; therefore, there are a number of controls in place to ensure the safety of pupils and staff.

The breadth of issues classified within online safety is considerable, but they can be categorised into four areas of risk:

* **Content**: Being exposed to illegal, inappropriate or harmful material, e.g. pornography, fake news, self-harm and suicide, and discriminatory or extremist views.
* **Contact**: Being subjected to harmful online interaction with other users, e.g. peer pressure, commercial advertising, and adults posing as children or young adults with the intention to groom or exploit children.
* **Conduct**: Personal online behaviour that increases the likelihood of, or causes, harm, e.g. sending and receiving explicit messages, and cyberbullying.
* **Commerce**: Risks such as online gambling, inappropriate advertising, phishing and/or financial scams.

The measures implemented to protect pupils and staff revolve around these areas of risk. Our school has created this policy with the aim of ensuring appropriate and safe use of the internet and other digital technology devices by all pupils and staff.

# Legal framework

This policy has due regard to all relevant legislation and guidance including, but not limited to, the following:

* Voyeurism (Offences) Act 2019
* The UK General Data Protection Regulation (UK GDPR)
* Data Protection Act 2018
* DfE (2021) ‘Harmful online challenges and online hoaxes’
* DfE (2021) ‘Keeping children safe in education 2021’
* Department for Digital, Culture, Media and Sport and UK Council for Internet Safety (2020) ‘Sharing nudes and semi-nudes: advice for education settings working with children and young people’
* DfE (2019) ‘Teaching online safety in school’
* DfE (2018) ‘Searching, screening and confiscation’
* National Cyber Security Centre (2018) ‘Small Business Guide: Cyber Security’
* UK Council for Child Internet Safety (2020) ‘Education for a Connected World – 2020 edition’

This policy operates in conjunction with the following school policies:

* Acceptable Use Agreement
* Data Breach Policy
* Child Protection and Safeguarding Policy
* Anti-Bullying Policy
* PSHE Policy
* RSE and Health Education Policy
* Social, Emotional and Mental Health (SEMH) Policy
* St. Helens - Staff Code of Conduct
* Behavioural Policy
* Disciplinary Policy and Procedures – Local Authority
* Data Protection Policy
* Pupil Confidentiality Policy
* St. Helens - School Based Staff Employee Handbook
* Photography Policy
* Device User Agreement
* Staff Internet & Email Policy – Local Authority
* Staff Computer security Guidelines – Local Authority
* Pupil Remote Learning Policy
* Technology Acceptable Use Agreement for Pupils
* Technology Acceptable Use Agreement

# Roles and responsibilities

The governing board is responsible for:

* Ensuring that this policy is effective and complies with relevant laws and statutory guidance.
* Ensuring the DSL’s remit covers online safety.
* Reviewing this policy on an annual basis.
* Ensuring their own knowledge of online safety issues is up-to-date.
* Ensuring all staff undergo safeguarding and child protection training, including online safety, at induction.
* Ensuring that there are appropriate filtering and monitoring systems in place.
* Ensuring that all relevant school policies have an effective approach to planning for, and responding to, online challenges and hoaxes embedded within them.

The headteacher is responsible for:

* Ensuring that online safety is a running and interrelated theme throughout the school’s policies and procedures, including in those related to the curriculum, teacher training and safeguarding.
* Supporting the DSL and the deputy DSL by ensuring they have enough time and resources to carry out their responsibilities in relation to online safety.
* Ensuring staff receive regular, up-to-date and appropriate online safety training and information as part of their induction and safeguarding training.
* Ensuring online safety practices are audited and evaluated.
* Supporting staff to ensure that online safety is embedded throughout the curriculum so that all pupils can develop an appropriate understanding of online safety.
* Organising engagement with parents to keep them up-to-date with current online safety issues and how the school is keeping pupils safe.
* Working with the DSL and ICT technicians to conduct termly light-touch reviews of this policy.
* Working with the DSL and governing board to update this policy on an annual basis.

The DSL is responsible for:

* Taking the lead responsibility for online safety in the school.
* Acting as the named point of contact within the school on all online safeguarding issues.
* Undertaking training so they understand the risks associated with online safety and can recognise additional risks that pupils with SEND face online.
* Liaising with relevant members of staff on online safety matters, e.g. the SENCO and ICT technicians.
* Ensuring online safety is recognised as part of the school’s safeguarding responsibilities and that a coordinated approach is implemented.
* Ensuring safeguarding is considered in the school’s approach to remote learning.
* Ensuring appropriate referrals are made to external agencies, as required.
* Keeping up-to-date with current research, legislation and online trends.
* Coordinating the school’s participation in local and national online safety events, e.g. Safer Internet Day.
* Establishing a procedure for reporting online safety incidents and inappropriate internet use, both by pupils and staff.
* Ensuring all members of the school community understand the reporting procedure.
* Maintaining records of reported online safety concerns as well as the actions taken in response to concerns.
* Monitoring online safety incidents to identify trends and any gaps in the school’s provision and using this data to update the school’s procedures.
* Reporting to the governing board about online safety on a termly basis.
* Working with the headteacher and ICT technicians to conduct termly light-touch reviews of this policy.
* Working with the headteacher and governing board to update this policy on an annual basis.

ICT technicians are responsible for:

* Providing technical support in the development and implementation of the school’s online safety policies and procedures.
* Implementing appropriate security measures as directed by the Local Authority.
* Ensuring that the school’s filtering and monitoring systems are updated as appropriate.
* Working with the DSL and headteacher to conduct termly light-touch reviews of this policy.

All staff members are responsible for:

* Taking responsibility for the security of ICT systems and electronic data they use or have access to.
* Modelling good online behaviours.
* Maintaining a professional level of conduct in their personal use of technology.
* Having an awareness of online safety issues.
* Ensuring they are familiar with, and understand, the indicators that pupils may be unsafe online.
* Reporting concerns in line with the school’s reporting procedure.
* Where relevant to their role, ensuring online safety is embedded in their teaching of the curriculum.

Pupils are responsible for:

* Adhering to the Acceptable Use Agreement and other relevant policies.
* Seeking help from school staff if they are concerned about something they or a peer have experienced online.
* Reporting online safety incidents and concerns in line with the procedures within this policy.

# Managing online safety

All staff will be aware that technology is a significant component in many safeguarding and wellbeing issues affecting young people, particularly owing to the rise of social media and the increased prevalence of children using the internet and Apps.

The DSL has overall responsibility for the school’s approach to online safety, with support from deputies and the headteacher where appropriate, and will ensure that there are strong processes in place to handle any concerns about pupils’ safety online.

The importance of online safety is integrated across all school operations in the following ways:

* Staff receive regular training
* Staff receive regular email updates regarding online safety information and any changes to online safety guidance or legislation
* Online safety is integrated into learning throughout the curriculum
* Assemblies are conducted termly on the topic of remaining safe online

**Handling online safety concerns**

Any disclosures made by pupils to staff members about online abuse, harassment or exploitation, whether they are the victim or disclosing on behalf of another child, will be handled in line with the Child Protection and Safeguarding Policy and recorded on CPOMS.

Concerns regarding a staff member’s online behaviour are reported to the headteacher, who decides on the best course of action in line with the relevant policies, e.g. the St. Helens - Staff Code of Conduct , Allegations of Abuse Against Staff Policy, and Disciplinary Policy and Procedures. If the concern is about the headteacher, it is reported to the chair of governors.

Concerns regarding a pupil’s online behaviour are reported on CPOMS and to the DSL, who investigates concerns with relevant staff members, e.g. the headteacher and ICT technicians, and manages concerns in accordance with relevant policies depending on their nature, e.g. the Behavioural Policy and Child Protection and Safeguarding Policy.

Where there is a concern that illegal activity has taken place, the headteacher contacts the police.

The school avoids unnecessarily criminalising pupils, e.g. calling the police, where criminal behaviour is thought to be inadvertent and as a result of ignorance or normal developmental curiosity, e.g. a pupil has taken and distributed indecent imagery of themselves. The DSL will decide in which cases this response is appropriate and will manage such cases in line with the Child Protection and Safeguarding Policy.

All online safety incidents and the school’s response are recorded by the DSL.

# Cyberbullying

Cyberbullying can include the following:

* Threatening, intimidating or upsetting text messages including via WhatsApp, Snapchat, TikTok, Facebook Messenger
* Threatening or embarrassing pictures and video clips sent via mobile phone cameras/ mobile device
* Silent or abusive phone calls or using the victim’s phone/device to harass others, to make them think the victim is responsible
* Threatening or bullying emails, possibly sent using a pseudonym or someone else’s name
* Menacing or upsetting responses to someone in a chatroom
* Unpleasant messages sent via instant messaging
* Unpleasant or defamatory information posted to blogs, personal websites and social networking sites/Apps, e.g. Facebook, TikTok, Snapchat, Instagram

Cyberbullying against pupils or staff is not tolerated under any circumstances. Incidents of cyberbullying are dealt with quickly and effectively wherever they occur in line with the Anti-bullying Policy.

# Child-on-child sexual abuse and harassment

Pupils may also use the internet and technology as a vehicle for sexual abuse and harassment. Staff will understand that this abuse can occur both in and outside of school and off and online and will remain aware that pupils are less likely to report concerning online sexual behaviours, particularly if they are using websites that they know adults will consider to be inappropriate for their age.

The following are examples of online harmful sexual behaviour of which staff will be expected to be aware:

* Threatening, facilitating or encouraging sexual violence
* Upskirting, i.e. taking a picture underneath a person’s clothing without consent and with the intention of viewing their genitals, breasts or buttocks
* Sexualised online bullying, e.g. sexual jokes or taunts
* Unwanted and unsolicited sexual comments and messages
* Consensual or non-consensual sharing of sexualised imagery

Staff will be aware that creating, possessing, and distributing indecent imagery of other children, i.e. individuals under the age of 18, is a criminal offence, even where the imagery is created, possessed, and distributed with the permission of the child depicted, or by the child themselves.

The school responds to all concerns regarding online Child-on-child sexual abuse and harassment, regardless of whether the incident took place on the school premises or using school-owned equipment. Concerns regarding online Child-on-child abuse are reported to the DSL, who will investigate the matter in line with the Child-on-child Abuse Policy and the Child Protection and Safeguarding Policy.

# Grooming and exploitation

Grooming is defined as the situation whereby an adult builds a relationship, trust and emotional connection with a child with the intention of manipulating, exploiting and/or abusing them.

Staff will be aware that grooming often takes place online and that pupils who are being groomed are commonly unlikely to report this behaviour for many reasons, including the following:

* The pupil believes they are talking to another child, when they are actually talking to an adult masquerading as someone younger with the intention of gaining their trust to abuse them.
* The pupil does not want to admit to talking to someone they met on the internet for fear of judgement, feeling embarrassed, or a lack of understanding from their peers or adults in their life.
* The pupil may have been manipulated into feeling a sense of dependency on their groomer due to the groomer’s attempts to isolate them from friends and family.
* Talking to someone secretly over the internet may make the pupil feel ‘special’, particularly if the person they are talking to is older.
* The pupil may have been manipulated into feeling a strong bond with their groomer and may have feelings of loyalty, admiration, or love, as well as fear, distress and confusion.

Due to the fact pupils are less likely to report grooming than other online offences, it is particularly important that staff understand the indicators of this type of abuse. The DSL will ensure that online safety training covers online abuse, the importance of looking for signs of grooming, and what the signs of online grooming are, including:

* Being secretive about how they are spending their time.
* Having an older boyfriend or girlfriend, usually one that does not attend the school and whom their close friends have not met.
* Having money or new possessions, e.g. clothes and technological devices, that they cannot or will not explain.

**Child sexual exploitation (CSE) and child criminal exploitation (CCE)**

Although CSE often involves physical sexual abuse or violence, online elements may be prevalent, e.g. sexual coercion and encouraging children to behave in sexually inappropriate ways through the internet. In some cases, a pupil may be groomed online to become involved in a wider network of exploitation, e.g. the production of child pornography or forced child prostitution and sexual trafficking.

CCE is a form of exploitation in which children are forced or manipulated into committing crimes for the benefit of their abuser, e.g. drug transporting, shoplifting and serious violence. While these crimes often take place in person, it is increasingly common for children to be groomed and manipulated into participating through the internet.

Where staff have any concerns about pupils with relation to CSE or CCE, they will bring these concerns to the DSL without delay, who will manage the situation in line with the Child Protection and Safeguarding Policy.

**Radicalisation**

Radicalisation is the process by which a person comes to support terrorism and extremist ideologies associated with terrorist groups. This process can occur through direct recruitment, e.g. individuals in extremist groups identifying, targeting and contacting young people with the intention of involving them in terrorist activity, or by exposure to violent ideological propaganda. Children who are targets for radicalisation are likely to be groomed by extremists online to the extent that they believe the extremist has their best interests at heart, making them more likely to adopt the same radical ideology.

Staff members will be aware of the factors which can place certain pupils at increased vulnerability to radicalisation, as outlined in the Prevent Duty Policy. Staff will be expected to exercise vigilance towards any pupils displaying indicators that they have been, or are being, radicalised.

Where staff have a concern about a pupil relating to radicalisation, they will report this to the DSL without delay, who will handle the situation in line with the Prevent Duty Policy.

# Mental health

The internet, particularly social media, can be the root cause of a number of mental health issues in pupils, e.g. low self-esteem and suicidal ideation.

Staff will be aware that online activity both in and outside of school can have a substantial impact on a pupil’s mental state, both positively and negatively. The DSL will ensure that training is available to help ensure that staff members understand popular social media sites/Apps (For example, Facebook, TikTok, Snapchat, Instagram) and terminology, the ways in which social media, Apps and the internet in general can impact mental health. Concerns about the mental health of a pupil will be dealt with in line with the Social, Emotional and Mental Health (SEMH) policy.

# Online hoaxes, deepfakes and harmful online challenges

For the purposes of this policy, an **“online hoax”** is defined as a deliberate lie designed to seem truthful, normally one that is intended to scaremonger or to distress individuals who come across it, spread on online social media platforms.

For the purposes of this policy, **“a deepfake”** is defined as an extremely convincing image, video or audio created using artificial intelligence, based on pictures and recordings of the subject, where a person is accurately mimicked, to confuse and convince recipients. They often use well known celebrities, but anyone can be deepfaked, to make it seem as though they have said or done something, which in reality, they haven't. Deepfakes can be harmful if, for example, they depict a celebrity acting out dangerous behaviour, which may be copied, or expressing extreme views which could be believed. Alternatively, deepfakes of non-celebrities including teachers, parents or children could be used to shock factor, as false information or for bribery.

For the purposes of this policy, **“harmful online challenges”** refers to challenges that are targeted at young people and generally involve users recording themselves participating in an online challenge, distributing the video through social media channels and daring others to do the same. Although many online challenges are harmless, an online challenge becomes harmful when it could potentially put the participant at risk of harm, either directly as a result of partaking in the challenge itself or indirectly as a result of the distribution of the video online – the latter will usually depend on the age of the pupil and the way in which they are depicted in the video.

Where staff suspect there may be a harmful online challenge, a deepfake or online hoax circulating amongst pupils in the school, they will report this to the DSL immediately.

The DSL will conduct a case-by-case assessment for any harmful online content brought to their attention, establishing the scale and nature of the possible risk to pupils, and whether the risk is one that is localised to the school or the local area, or whether it extends more widely across the country. Where the harmful content is prevalent mainly in the local area, the DSL will consult with the LA about whether quick local action can prevent the hoax or challenge from spreading more widely.

Prior to deciding how to respond to a harmful online challenge or hoax, the DSL and the headteacher will decide whether each proposed response is:

* In line with any advice received from a known, reliable source, e.g. the UK Safer Internet Centre, when fact-checking the risk of online challenges or hoaxes.
* Careful to avoid needlessly scaring or distressing pupils.
* Not inadvertently encouraging pupils to view the hoax or challenge where they would not have otherwise come across it, e.g. where content is explained to younger pupils but is almost exclusively being shared amongst older pupils.
* Proportional to the actual or perceived risk.
* Helpful to the pupils who are, or are perceived to be, at risk.
* Appropriate for the relevant pupils’ age and developmental stage.
* Supportive.
* In line with the Child Protection and Safeguarding Policy.

Where the DSL’s assessment finds an online challenge to be putting pupils at risk of harm, e.g. it encourages children to participate in age-inappropriate activities that could increase safeguarding risks or become a child protection concern, they will ensure that the challenge is directly addressed to the relevant pupils, e.g. those within a particular age range that is directly affected or even to individual children at risk where appropriate.

The DSL and headteacher will only implement a school-wide approach to highlighting potential harms of a hoax or challenge when the risk of needlessly increasing pupils’ exposure to the risk is considered and mitigated as far as possible.

# Cyber-crime

Cyber-crime is criminal activity committed using computers, Apps and/or the internet. There are two key categories of cyber-crime:

* **Cyber-enabled** – these crimes can be carried out offline; however, are made easier and can be conducted at higher scales and speeds online, e.g. fraud, purchasing and selling of illegal drugs, and sexual abuse and exploitation.
* **Cyber-dependent** – these crimes can only be carried out online or by using a computer, e.g. making, supplying or obtaining malware, illegal hacking, and ‘booting’, which means overwhelming a network, computer or website with internet traffic to render it unavailable.

The school will factor into its approach to online safety the risk that pupils with a particular affinity or skill in technology may become involved, whether deliberately or inadvertently, in cyber-crime. Where there are any concerns about a pupil’s use of technology and their intentions with regard to using their skill and affinity towards it, the DSL will consider a referral to the Cyber Choices programme, which aims to intervene where children are at risk of committing cyber-crime and divert them to a more positive use of their skills and interests.

The DSL and headteacher will ensure that pupils are taught, throughout the curriculum, how to use technology safely, responsibly and lawfully, and will ensure that pupils cannot access sites or areas of the internet that may encourage them to stray from lawful use of technology, e.g. the ‘dark web’, on school-owned devices or on school networks through the use of appropriate firewalls.

# Online safety training for staff

The DSL ensures that all safeguarding training given to staff includes elements of online safety (National Online Safety Website), including how the internet can facilitate abuse and exploitation. All staff will be made aware that pupils are at risk of abuse, by their peers and by adults, online as well as in person, and that, often, abuse will take place concurrently via online channels and in daily life.

Information about the school’s full responses to online safeguarding incidents can be found in the Anti-bullying Policy and the Child Protection and Safeguarding Policy.

# Online safety and the curriculum

Online safety is embedded throughout the curriculum; however, it is particularly addressed in the following subjects:

* PSHE
* Computing
* National Online Safety Termly Sessions

Online safety teaching is always appropriate to pupils’ ages and developmental stages.

Pupils are taught the underpinning knowledge and behaviours that can help them to navigate the online world safely and confidently regardless of the device, platform or app they are using. The underpinning knowledge and behaviours pupils learn through the curriculum include the following:

* How to evaluate what they see online
* How to recognise techniques used for persuasion
* What healthy and respectful relationships, including friendships, look like
* Body confidence and self-esteem
* Consent, e.g. with relation to the sharing of indecent imagery or online coercion to perform sexual acts
* Acceptable and unacceptable online behaviour
* How to identify online risks
* How and when to seek support
* How to identify when something is deliberately deceitful or harmful
* How to recognise when something they are being asked to do puts them at risk or is age-inappropriate

The online risks pupils may face online are always considered when developing the curriculum. The risks that are considered and how they are covered in the curriculum can be found in [Appendix A](#AppendixTitle1) of this policy.

The DSL is involved with the development of the school’s online safety curriculum. Pupils will be consulted on the online safety curriculum, where appropriate, due to their unique knowledge of the kinds of websites they and their peers frequent and the kinds of behaviours in which they engage online.

The school recognises that, while any pupil can be vulnerable online, there are some pupils who may be more susceptible to online harm or have less support from family and friends in staying safe online, e.g. pupils with SEND and LAC. Relevant members of staff, e.g. the SENCO and designated teacher for LAC, work together to ensure the curriculum is tailored so these pupils receive the information and support they need.

The school will also endeavour to take a more personalised or contextualised approach to teaching about online safety for more susceptible children, and in response to instances of harmful online behaviour from pupils.

Class teachers review external resources prior to using them for the online safety curriculum, to ensure they are appropriate for the cohort of pupils. When reviewing these resources, the following questions are asked:

* Where does this organisation get their information from?
* What is their evidence base?
* Have they been externally quality assured?
* What is their background?
* Are they age-appropriate for pupils?
* Are they appropriate for pupils’ developmental stage?

External visitors may be invited into school to help with the delivery of certain aspects of the online safety curriculum. The headteacher and DSL decide when it is appropriate to invite external groups into school and ensure the visitors selected are appropriate.

Before conducting a lesson or activity on online safety, the class teacher and DSL consider the topic that is being covered and the potential that pupils in the class have suffered or may be suffering from online abuse or harm in this way. The DSL advises the staff member on how to best support any pupil who may be especially impacted by a lesson or activity. Lessons and activities are planned carefully so they do not draw attention to a pupil who is being or has been abused or harmed online, to avoid publicising the abuse.

During an online safety lesson or activity, the class teacher ensures a safe environment is maintained in which pupils feel comfortable to say what they feel and ask questions and are not worried about getting into trouble or being judged.

If a staff member is concerned about anything pupils raise during online safety lessons and activities, they will make a report in line with the Child Protection and Safeguarding Policy.

If a pupil makes a disclosure to a member of staff regarding online abuse following a lesson or activity, the staff member will follow the reporting procedure outlined in the Child Protection and Safeguarding Policy.

# Use of technology in the classroom

A wide range of technology is used during lessons, including the following:

* Computers
* Laptops
* iPads
* Intranet
* Internet
* Purple Mash
* Teams
* YouTube
* Charanga
* National Online Safety Website/Resources

Prior to using any websites, tools, apps or other online platforms in the classroom, or recommending that pupils use these platforms at home, the class teacher always reviews and evaluates the resource. Class teachers ensure that any internet-derived materials are used in line with copyright law.

Pupils are supervised when using online materials during lesson time – this supervision is suitable to their age and ability.

# Use of smart technology

While the school recognises that the use of smart technology can have educational benefits, there are also a variety of associated risks which the school will ensure it manages.

Pupils will be educated on the acceptable and appropriate use of personal devices and will use technology in line with the school’s Technology Acceptable Use Agreement for Pupils.

Staff will use all smart technology and personal technology in line with the Local Authorities Computer Security Guidelines and the Internet and Email Policy.

The school recognises that pupils’ unlimited and unrestricted access to the internet via mobile phone networks means that some pupils may use the internet in a way which breaches the school’s acceptable use of ICT agreement for pupils.

Inappropriate use of smart technology may include:

* Using mobile and smart technology to sexually harass, bully, troll or intimidate peers.
* Sharing indecent images, both consensually and non-consensually.
* Viewing and sharing pornography and other harmful content.

Pupils will not be permitted to use smart devices or any other personal technology whilst in the classroom.

Where it is deemed necessary, the school will ban pupil’s use of personal technology whilst on school site.

Where there is a significant problem with the misuse of smart technology among pupils, the school will discipline those involved in line with the school’s Behavioural Policy.

The school will hold assemblies, where appropriate, which address any specific concerns related to the misuse of smart technology and outline the importance of using smart technology in an appropriate manner.

The school will seek to ensure that it is kept up to date with the latest devices, platforms, apps, trends and related threats.

The school will consider the 4C’s (content, contact, conduct and commerce) when educating pupils about the risks involved with the inappropriate use of smart technology and enforcing the appropriate disciplinary measures.

# Educating parents

The school works in partnership with parents to ensure pupils stay safe online at school and at home and are encouraged to access The National Online Safety Website/Resources. Parents are provided with information about the school’s approach to online safety and their role in protecting their children. Parents are sent a copy of the Acceptable Use Agreement at the beginning of each academic year via School Spider and are encouraged to go through this with their child to ensure their child understands the document and the implications of not following it.

Parents will be made aware of the various ways in which their children may be at risk online, including, but not limited to:

* Child sexual abuse, including grooming.
* Exposure to radicalising content.
* Sharing of indecent imagery of pupils, e.g. sexting.
* Cyberbullying.
* Exposure to age-inappropriate content, e.g. pornography.
* Exposure to harmful content, e.g. content that encourages self-destructive behaviour.
* A deepfake is an extremely convincing piece of media that is created using artificial intelligence (AI), based on pictures and recordings of the subject. The name comes from the deep learning approach to AI needed to generate them and the fact that they’re used to create fake content. Deepfakes can be made as videos, static images and audio – where a person’s voice is accurately mimicked to make it seem as though they have said something which, in reality, they have not.

Parents will be informed of the ways in which they can prevent their child from accessing harmful content at home, e.g. by implementing parental controls to block age-inappropriate content.

Parental awareness regarding how they can support their children to be safe online is raised in the following ways:

* National Online Safety Website
* National Online Safety Parents course
* National Online Safety Guides
* Parents’ evenings
* Newsletters

# Internet access

Pupils, staff and other members of the school community are only granted access to the school’s internet network once they have read and signed the Acceptable Use Agreement. A record is kept of users who have been granted internet access in the school office.

All members of the school community are encouraged to use the school’s internet network, instead of 3G, 4G and 5G networks, as the network has appropriate filtering and monitoring to ensure individuals are using the internet appropriately.

# Filtering and monitoring online activity

The governing board ensures the school’s ICT network has appropriate filters and monitoring systems in place. The governing board ensures ‘over blocking’ does not lead to unreasonable restrictions as to what pupils can be taught with regards to online teaching and safeguarding.

Smooth wall software is used in school to filter and monitor. Any breaches are reported directly to the Head Teacher

Deliberate breaches of the filtering system are reported to the DSL and ICT technicians, who will escalate the matter appropriately. If a pupil has deliberately breached the filtering system, they will be disciplined in line with the Behavioural Policy. If a member of staff has deliberately breached the filtering system, they will be disciplined in line with the Disciplinary Policy and Procedure.

If material that is believed to be illegal is accessed, inadvertently or deliberately, this material will be reported to the appropriate agency immediately, e.g. the Internet Watch Foundation (IWF), CEOP and/or the police.

The school’s network and school-owned devices are appropriately monitored. All users of the network and school-owned devices are informed about how and why they are monitored. Concerns identified through monitoring are reported to the DSL who manages the situation in line with the Child Protection and Safeguarding Policy.

# Network security

Technical security features, such as anti-virus software, are kept up-to-date and managed by ICT technicians. Firewalls are switched on at all times. ICT technicians review the firewalls on a weekly basis to ensure they are running correctly, and to carry out any required updates.

Staff and pupils are advised not to download unapproved software or open unfamiliar email attachments and are expected to report all malware and virus attacks to ICT technicians.

All members of staff have their own unique usernames and private passwords to access the school’s systems. Pupils in key stage 2 are provided with their own unique username and private passwords. Staff members and pupils are responsible for keeping their passwords private. Passwords have a minimum and maximum length and require a mixture of letters, numbers and symbols to ensure they are as secure as possible. Passwords expire after 90 days, after which users are required to change them.

Users inform ICT technicians if they forget their login details, who will arrange for the user to access the systems under different login details. Users are not permitted to share their login details with others and are not allowed to log in as another user at any time. If a user is found to be sharing their login details or otherwise mistreating the password system, the headteacher is informed and decides the necessary action to take.

Users are required to lock access to devices and systems when they are not in use.

# Emails

Access to and the use of emails is managed in line with the Data Protection Policy and the Acceptable Use Agreement.

Staff (sthelens.org.uk) and pupils (Teams) are given approved school email accounts and are only able to use these accounts at school and when doing school-related work outside of school hours. Prior to being authorised to use the email system, staff and pupils must agree to and sign the Acceptable Use Agreement. Personal email accounts are not permitted to be used on the school site. Any email that contains sensitive or personal information is only sent using secure and encrypted email.

Staff members and pupils are required to block spam and junk mail and report the matter to ICT technicians. The school’s monitoring system can detect inappropriate links, malware and profanity within emails – staff and pupils are made aware of this. Chain letters, spam and all other emails from unknown sources are deleted without being opened. Online Safety Lead organise an annual assembly where they explain what a phishing email and other malicious emails might look like – this assembly includes information on the following:

* How to determine whether an email address is legitimate
* The types of address a phishing email could use
* The importance of asking “does the email urge you to act immediately?”
* The importance of checking the spelling and grammar of an email

Any cyber-attacks initiated through emails are managed in line with the Data and Cyber-security Breach Prevention and Management Plan.

# Social networking/media

**Personal use for Staff**

Access to social networking sites is filtered as appropriate. Staff and pupils are not permitted to use social media for personal use during lesson time. Staff can use personal social media during break and lunchtimes via personal devices. Staff members are advised that their conduct on social media can have an impact on their role and reputation within the school.

Staff receive annual training on how to use social media safely and responsibly. Staff are not permitted to communicate with pupils over social networking sites and are reminded to alter their privacy settings to ensure pupils are not able to contact them on social media. Where staff have an existing personal relationship with a parent (friend), and thus are connected with them on social media, e.g. they are friends with a parent at the school, they will ensure that their social media conduct relating to that parent is appropriate for their position in the school.

Concerns regarding the online conduct of any member of the school community on social media are reported to the DSL and managed in accordance with the relevant policy, e.g. Anti-Bullying Policy, St. Helens - Staff Code of Conduct and Behavioural Policy.

**Roles and Responsibilities**

Staff members are responsible for:

* Adhering to the principles outlined in this policy and the Technology Acceptable Use Agreement – Staff.
* Ensuring pupils adhere to the principles outlined in this policy and that it is implemented fairly and consistently in the classroom.
* Reporting any social media misuse by staff, pupils or parents to the headteacherimmediately.
* Attending any training on social media use offered by the school.

Parents are responsible for:

* Adhering to the principles outlined in this policy and the Social Media Code of Conduct for Parents.
* Taking appropriate responsibility for their use of social media and the influence on their children at home.
* Promoting safe social media behaviour for both themselves and their children.
* Attending online safety meetings held by the school wherever possible.
* Not engaging in activities involving social media which might bring the school into disrepute.
* Not representing their personal views as those of the school on any social medium.
* Acting in the best interests of pupils when creating, participating in or contributing to social media sites.

Pupils are responsible for:

* Adhering to the principles outlined in this policy.
* Ensuring they understand how to use social media appropriately and stay safe online.
* Seeking help from school staff if they are concerned about something they or a peer have experienced online.
* Reporting online safety incidents and concerns in line with the procedures within this policy.
* Demonstrating the same high standards of behaviour as expected within the school.

# Definitions

For the purpose of this policy, the school defines **“social media”** as any online platform that offers real-time interaction between the user and other individuals or groups including, but not limited to, the following:

* Blogs
* Online discussion forums, such as NetMums
* Collaborative spaces, such as Facebook, Instagram, TikTok
* Media-sharing devices, such as YouTube
* ‘Micro-blogging’ applications, such as Twitter

# For the purpose of this policy, “cyberbullying” is defined as any social media or communication technology intentionally used to bully an individual or group, including the posting or sharing of messages, images or videos.

# For the purpose of this policy, “members of the school community” are defined as any teacher, member of support staff, pupil, parent of a pupil, governor or ex-pupil.

# The school website

The headteacher is responsible for the overall content of the school website – they will ensure the content is appropriate, accurate, up-to-date and meets government requirements.

The website complies with guidelines for publications including accessibility, data protection, respect for intellectual property rights, privacy policies and copyright law. Personal information relating to staff and pupils is not published on the website. Images and videos are only posted on the website if the provisions in the Photography Policy are met.

# Use of devices

**School-owned devices**

Staff members are issued with the following devices to assist with their work:

* Laptop
* iPad
* Desktop computer

Pupils are provided with school-owned devices as necessary to assist in the delivery of the curriculum, e.g. iPads/laptops to use during lessons.

School-owned devices are used in accordance with the Device User Agreement. Staff and pupils are not permitted to connect school-owned devices to public Wi-Fi networks. All school-owned devices are password protected. All mobile school-owned devices are fitted with tracking software to ensure they can be retrieved if lost or stolen. All school-owned devices are fitted with software to ensure they can be remotely accessed, in case data on the device needs to be protected, retrieved or erased.

Cases of staff members or pupils found to be misusing school-owned devices will be managed in line with the Disciplinary Policy and Procedure and Behavioural Policyrespectively.

**Personal devices**

Personal devices are used in accordance with the Staff ICT and Electronic Devices Policy and the Pupils’ Personal Electronic Devices Policy. Any personal electronic device that is brought into school is the responsibility of the user.

Personal devices are not permitted to be used in the following locations:

* Classroom when children are present
* Pupils Toilets
* School Hall during lessons
* When walking up and down the school corridors during school hours

Staff members are not permitted to use their personal devices during lesson time, other than in an emergency. Staff members are not permitted to use their personal devices to take photos or videos of pupils.

Staff members report concerns about their colleagues’ use of personal devices on the school premises to the headteacher. If a member of staff is thought to have illegal content saved or stored on a personal device, or to have committed an offence using a personal device, the headteacher will inform the police and action will be taken.

Pupils are not permitted to use their personal devices in school are not encouraged to bring their devices to school.

# Remote learning

All remote learning is delivered in line with the school’s Pupil Remote Learning Policy.

The school will risk assess the technology used for remote learning prior to use and ensure that there are no privacy issues or scope for inappropriate use. The school will consult with parents prior to the period of remote learning about what methods of delivering remote teaching are most suitable – alternate arrangements will be made where necessary.

The school will ensure that all school-owned equipment and technology used for remote learning has suitable anti-virus software installed, can establish secure connections, can recover lost work, and allows for audio and visual material to be recorded or downloaded, where required.

During the period of remote learning, the school will maintain regular contact with parents to:

* Reinforce the importance of children staying safe online.
* Ensure parents are aware of what their children are being asked to do, e.g. sites they have been asked to use and staff they will interact with.
* Encourage them to set age-appropriate parental controls on devices and internet filters to block malicious websites.
* Direct parents to useful resources to help them keep their children safe online.

The school will not be responsible for providing access to the internet off the school premises and will not be responsible for providing online safety software, e.g. anti-virus software, on devices not owned by the school.

# Monitoring and review

The school recognises that the online world is constantly changing; therefore, the DSL, ICT technicians and the headteacher conduct half-termly light-touch reviews of this policy to evaluate its effectiveness.

The governing board, headteacher and DSL review this policy in full on an annual basis and following any online safety incidents.

The next scheduled review date for this policy is March 2024.

Any changes made to this policy are communicated to all members of the school community.

**The following documents will be acknowledged/signed via either:**

**The School Bus or School Spider**

**Communication Technologies during school times**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| A wide range of rapidly developing communications technologies has the potential to enhance learning. The following table shows how the school currently considers the benefit of using these technologies for education outweighs their risks / disadvantages:  **Communication**  **Technologies during school times** | Staff within the  school setting | | | | Pupils within the  school setting | | | |
| Allowed | Allowed at certain times | Allowed for selected staff | Not allowed | Allowed | Allowed at certain times | Allowed with staff permission | Not allowed |
| Mobile phones may be brought to school (Walking home on their own but they are handed into the class teacher when they enter school.) | X |  |  |  |  |  | X |  |
| Use of mobile phones in lessons |  |  |  | X |  |  |  | X |
| Use of mobile phones in social time | X |  |  |  |  |  |  | X |
| Taking photos on mobile phones |  |  |  | X |  |  |  | X |
| Taking photos on school cameras or iPads | X |  |  |  |  |  | X |  |
| Use of other mobile devices e.g. tablets, gaming devices |  | X |  |  |  |  | X |  |
| Use of personal email address in school or on school network |  | X |  |  |  |  |  | X |
| Use of school email for personal emails |  | X |  |  |  |  |  | X |
| Use of messaging apps |  | X |  |  |  |  |  | X |
| Use of personal social media |  | X |  |  |  |  |  | X |
| Use of personal blogs |  | X |  |  |  |  |  | X |

 **Bleak Hill Primary School**

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| **Acceptable Use Agreement:**  **All Staff, Volunteers and Governors** |

Covers use of digital technologies in school: i.e. email, Internet, intranet and network resources, learning platform, software, equipment and systems.

* I will only use the school’s digital technology resources and systems for Professional purposes or for uses deemed ‘reasonable’ by the Head and Governing Body.
* I will not reveal my password(s) to anyone.
* I will not allow unauthorised individuals to access email / Internet / intranet / network, or other school / LA systems.
* I will not engage in any online activity that may compromise my professional responsibilities.
* I will only use the approved, secure email system(s) for any school business.
* I will only use the approved school email, ‘Life Learning Platform’ or other school approved communication systems with pupils or parents/carers, and only communicate with them on appropriate school business.
* I will not browse, download or send material that could be considered offensive to colleagues.
* I will report any accidental access to, or receipt of inappropriate materials, or filtering breach to the Headteacher.
* I will not download any software or resources from the Internet that can compromise the network or are not adequately licensed.
* I will not connect a computer, laptop or other device (including USB flash drive), to the network / Internet that does not have up-to-date anti-virus software, and I will keep any ‘loaned’ equipment up-to-date, using the school’s recommended anti-virus, firewall and other ICT ‘defence’ systems.
* I will not use personal digital cameras or camera phones for taking and transferring images of pupils or staff without permission and will not store images at home without permission.
* I will use the school’s Learning Platform in accordance with school / and Life Learning Platform
* I will ensure that any private social networking sites / blogs etc. that I create or actively contribute to are not confused with my professional role.
* I agree and accept that any computer or laptop loaned to me by the school, is provided solely to support my professional responsibilities and that I will notify the school of any “significant personal use” as defined by HM Revenue & Customs.
* I will ensure any confidential data that I wish to transport from one location to another is protected by encryption and that I follow school data security protocols when using any such data at any location.
* I understand that data protection policy requires that any information seen by me with regard to staff or pupil information, held within the school’s information management system, will be kept private and confidential, EXCEPT when it is deemed necessary that I am required by law to disclose such information to an appropriate authority.
* I will embed the school’s e-safety curriculum into my teaching.
* I understand that all Internet usage / and network usage can be logged, and this information could be made available to my manager on request.

|  |  |  |
| --- | --- | --- |
|  | **Print** | **Sign** |
| **Name of:** Staff, Volunteer or Governor |  |  |
| **AUP review** |  | |
| **Date of next Review** |  | |
| **Who reviewed this AUP?**  Headteacher/Governor |  |  |

* I understand that failure to comply with this agreement could lead to dis

**Bleak Hill Primary School**

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| **Pupil Acceptable Use Agreement:**  **EYFS and Key Stage 1** |

This Acceptable Use Agreement

We endeavour to teach our children to be responsible users of ICT and provide them with the guidance necessary to keep them safe when using online technologies. The school will try to ensure that our children will have good access to ICT to enhance their learning but in return will expect the children to agree to be responsible users.

This is how we stay safe at EYFS and Key Stage 1 when we use computers;

* I will ask a teacher or a trusted adult if I want to use a computer.
* I will only use activities that the teacher or a trusted adult has told or allowed me to use.
* I will take care of the computer and other equipment.
* I will ask for help from the teacher or a trusted adult if I am not sure what to do or if I think I have done something wrong.
* I will tell the teacher or a trusted adult if I see something that upsets me on the screen.
* I know not to talk to a stranger online.
* I will keep my personal information and passwords safe.
* I will always be nice if I do post or put up a message online.
* I know that if I break the rules, I might not be allowed to use the computer.

I understand that I must use the school’s ICT resources in a responsible manner, to make sure

that I keep myself and others safe whilst working online.

All pupils need to sign below to show that they understand and agree with the

Pupil Acceptable Use Agreement.

Pupil Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Class: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Bleak Hill Primary School**

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| **Pupil Acceptable Use Agreement:**  **Key Stage 2** |

**This Acceptable Use Agreement**

**We endeavour to teach our children to be responsible users of ICT and provide them with the guidance necessary to keep them safe when using online technologies. The school will try to ensure that our children will have good access to ICT to enhance their learning but in return will expect the children to agree to be responsible users.**

**Acceptable Use Agreement**

**I understand that I must use the school’s ICT resources in a responsible manner, to make sure I keep myself and others safe whilst working online.**

**Personal Safety**

**• I will keep my passwords safe and will not use other people’s passwords.**

**• I will be aware of ‘stranger danger’, when working online.**

**• I will not share personal information about myself or others when on-line.**

**• I will not upload any images of myself or of others without permission.**

**• I will not arrange to meet up with people that I have communicated with online.**

**• I will immdetialy report any inappropriate material, messages I receive or anything that makes me feel uncomfortable when I see it online.**

**• I will learn how to use the ‘thinkuknow’ website to keep myself safe.**

**• I will report any bad behaviour by telling a responsible adult and will learn about using the CEOP Report button.**

**• I know that school can look at my use of ICT and what I use online ICT Property or Equipment.**

**• I will respect all computer equipment and will report any damage or faults.**

**• I will respect others’ work and will not access, copy, move or remove files.**

**• I will not use mobile phones/USB devices in school without permission.**

**• I will not use any programs or software without permission.**

**• I will not use or open email, unless I know and trust the person or organisation.**

**• I will not install programs or alter any computer settings.**

**• I will only use approved and moderated chatrooms or social networking sites with permission from a responsible adult.**

**Cyber Bullying**

**• I will be polite when I communicate with others.**

**• I know not to do online what I wouldn’t do offline like in the playground.**

**• I will not use inappropriate language or make unkind comments.**

**• I appreciate others may have different opinions.**

**• I will not upload or spread images of anyone on the internet.**

**• I understand that I need permission to be on the internet.**

**• I will not fill in any online forms without adult permission.**

**• I will not use any sites I’ve not had permission to use, this includes social media sites that I am not old enough to use.**

**• I will learn about copyright laws and make sure I acknowledge resources.**

**• I will not upload or download images, music or videos without permission.**

**• I will check that the information that I access on the internet is accurate, as I understand that the internet may not be truthful and may mislead me.**

**Mobile Phones**

**• I know that mobile phones are not allowed to be used during the school day and are advised to be left at home.**

**• I know not to use text, voice messages, take images or use any internet connection to bully, upset or shock anyone in and out of school.**

**• I know that images or videos should not be taken on any mobile phones without consent of the person or people it involves.**

**• I know that I should protect my phone number by only giving them to trusted friends and family.**

**Outside of the School Community**

**• I understand that this agreement is for in and outside the school.**

**• I know there will be consequences if I am involved in incidents of inappropriate behaviour covered by this agreement.**

**I understand that I must use the school’s ICT resources in a responsible manner, to make sure**

**that I keep myself and others safe whilst working online.**

**All pupils need to sign below to show that they have read, understand and agree with the Pupil Acceptable Use Agreement.**

**Pupil Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Class: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date:**

**Bleak Hill Primary School**

|  |
| --- |
| **Parent/Carer Acceptable Use Agreement** |

This Acceptable Use Agreement

Digital technologies have become integral to the lives of children and young people, both within school and outside school. These technologies provide useful tools, which open up new opportunities for everyone. They can stimulate discussion, promote creativity and stimulate awareness of context to promote effective learning. Young people should have an entitlement to safe internet access at all times.

This Acceptable Use Policy is intended to ensure:

* That young people will be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.
* That school’s systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.
* That parents and carers are aware of the importance of online safety and are involved in the education and guidance of young people with regard to their on-line behaviour.

The school will try to ensure that pupils will have good access to digital technologies to enhance their learning and will, in return, expect the pupils to agree to be responsible users.

A copy of the Pupil Acceptable Use Agreement is attached to this permission form, so that parents/ carers will be aware of the school expectations of the young people in their care.

Parents are requested to sign the permission form to show their support of the school in this important aspect of the school’s work.

**** **Bleak Hill Primary School**

**Technology Acceptable Use Agreement – Staff, Volunteers and Visitors**

Whilst Bleak Hill Primary School promotes the use of technology and understands the positive effects it can have on enhancing pupils’ learning and community engagement, we must also ensure that staff use technology appropriately. Any misuse of technology will not be taken lightly and will be reported to the Headteacher in order for any necessary further action to be taken.

This acceptable use agreement is designed to outline staff responsibilities when using technology, whether this is via personal devices or school devices, or on/off the school premises, and applies to all staff, volunteers, contractors and visitors.

**Please read this document carefully, and sign below to show you agree to the terms outlined.**

**1. Using technology in school**

* I will only use ICT systems, such as computers (including laptops) and tablets, which have been permitted for my use by the Headteacher.
* I will only use the approved email accounts that have been provided to me.
* I will not use personal emails to send and receive personal data or information.
* I will not share sensitive personal data with any other pupils, staff or third parties unless explicit consent has been received.
* I will ensure that any personal data is stored in line with the GDPR.
* I will delete any chain letters, spam and other emails from unknown sources without opening them.
* I will ensure that I obtain permission prior to accessing learning materials from unapproved sources.
* I will only use the internet for personal use during out-of-school hours, including break and lunch times.
* I will not search for, view, download, upload or transmit any explicit or inappropriate material when using the internet.
* I will not share school-related passwords with pupils, staff or third parties unless permission has been given for me to do so.
* I will not install any software onto school ICT systems unless instructed to do so by the ICT Technician or Headteacher.
* I will ensure any school-owned device is protected by anti-virus software and that I check this on a weekly basis.

**2. Mobile devices**

* I will only use school-owned mobile devices for educational purposes.
* I will only use personal mobile devices during out-of-school hours, including break and lunch times.
* I will ensure that mobile devices are set to silent mode during school hours, and will only make or receive calls in specific areas, e.g. the staffroom.
* I will ensure mobile devices are stored in stock cupboards located in any classroom during lesson times.
* I will not use mobile devices to take images or videos of pupils or staff.
* I will not use mobile devices to send inappropriate messages, images or recordings.
* I will ensure that personal and school-owned mobile devices do not contain any inappropriate or illegal content.
* I will not access the WiFi system using personal mobile devices.
* I will only use school-owned mobile devices to communicate with pupils or parents via Tapestry or TEAMS.
* I will not store any images or videos of pupils, staff or parents on any mobile device unless consent has been sought from the individual(s) in the images or videos.
* In line with the above, I will only process images or videos of pupils, staff or parents for the activities for which consent has been sought.

**3. Social media and online professionalism**

* If I am representing the school online, e.g. through blogging or on school social media account, I will express neutral opinions and will not disclose any confidential information regarding the school, or any information that may affect its reputability.
* I will not use any school-owned mobile devices to access personal social networking sites.
* I will ensure that I apply the necessary privacy settings to any social networking sites.
* I will not publish any comments or posts about the school on any social networking sites which may affect the school’s reputability.
* I will not post or upload any defamatory, objectionable, copyright infringing or private material, including images and videos of pupils, staff or parents, on any online website.
* I will not post or upload any images and videos of pupils, staff or parents on any online website without consent from the individual(s) in the images or videos.
* In line with the above, I will only post images or videos of pupils, staff or parents for the activities for which consent has been sought.
* I will not give my home address, phone number, mobile number, social networking details or email addresses to pupils or parents – any contact with parents will be done through authorised school contact channels.

**4. Working at home**

* I will only use school mobile devices at home to complete schoolwork.
* I will adhere to the principles of the GDPR when taking work home.
* I will ensure any data transferred from a school-owned device to a personal
* device is encrypted or pseudonymised.
* I will act in accordance with the school’s Data Breach Policy when transporting school equipment and data.

**5. Training**

* I will ensure I participate in any e-safety or online training offered to me and will remain up to date with current developments in social media and the internet as a whole.
* I will ensure that I allow the Online safety lead to undertake regular audits to identify any areas of need I may have in relation to training.
* I will ensure I employ methods of good practice and act as a role model for pupils when using the internet and other digital devices.
* I will ensure that I deliver any training to pupils as required.

**6. Reporting misuse**

* I will ensure that I report any misuse by pupils, or by staff members breaching the procedures outlined in this agreement, to the Headteacher.
* I understand that my use of the internet will be monitored by the ICT Technician and recognise the consequences if I breach the terms of this agreement.
* I understand that the Headteacher may decide to take disciplinary action against me in accordance with the Disciplinary Policy and Procedure, if I breach this agreement.

**I certify that I have read and understood this agreement and ensure that I will abide by each principle.**

**Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Print name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Bleak Hill Primary School**

**Technology Acceptable Use Agreement – Pupils**

Bleak Hill Primary School understands the benefits technology can have on enhancing the curriculum and pupils’ learning; however, we must ensure that pupils respect school property and use technology appropriately. To achieve this, we have created this acceptable use agreement which outlines our expectations of pupils when using technology, whether this is on personal or school devices and on or off the school premises.

**Please read this document carefully and sign below to accept that you agree to the terms outlined.**

**1. Using technology in school**

• I will only use ICT systems, e.g. computers, laptops and tablets, which my classroom teacher has given me permission to use.

• I will only use the approved email account that has been provided to me by the classroom teacher.

• I will not store or use any personal data relating to a pupil or staff member for non-school related activities. If I have any queries about storing or using personal data, I will speak to my classroom teacher.

• I will ensure that I get permission from my classroom teacher before accessing learning materials, e.g. source documents, from unapproved sources.

• During school hours, I will use the internet for schoolwork only. I will only use the internet for personal use if directed to do so by the classroom teacher.

• I will not share my passwords, e.g. to my school email address, with anyone.

• I will not install any software onto school ICT systems.

• I will adhere to the e-safety guidelines I have been taught.

• I will only use the school’s ICT facilities to:

- Complete work, and to prepare for lessons.

- Undertake research.

• I will not use the school’s ICT facilities to access, download, upload, send, receive, view or display any of the following:

- Illegal material

- Any content that could constitute a threat, bullying or harassment, or anything negative about other persons or the school

- Online gambling

- Content which may harmfully affect the reputation of any organisation (including the school) or person, whether or not they are known to be true or false

- Any sexually explicit content

- Any personal data or information

**2. Mobile devices**

• I will only use school-owned mobile devices, e.g. laptops and tablets, for educational purposes only.

• I will ensure that my mobile device is either switched off or set to silent mode during

school hours, and will hand this device to my classroom teacher at the start of

school.

• I will seek permission from my classroom teacher before a school-owned mobile device is used to take images or recordings.

• I will not use any mobile devices to take pictures of fellow pupils unless I have their consent.

• I will not use any mobile devices to send inappropriate messages, images or recordings.

• I will ensure that personal and school-owned mobile devices do not contain any inappropriate or illegal content.

• I will not access the WiFi system using personal mobile devices.

• I will not take or store images or videos of staff members on any mobile device, regardless of whether or not it is school-owned.

**3. Social media**

• I will not use any school-owned mobile devices to access personal social networking platforms.

• I will not accept or send ‘friend requests’ from/to any staff members over personal social networking platforms.

• I will ensure that I apply the necessary privacy settings to any social networking sites.

• I will not publish any comments or posts about the school on any social networking platforms which may affect the school’s reputation.

• I will not post or upload any private material, including images and videos of pupils, staff or parents, on any online website.

• I will not post any material online that:

- Is offensive

- Is private or sensitive

- Infringes copyright laws

- Damages the school’s reputation

- Is an image or video of any staff, parent or nonconsenting pupil

**4. Reporting misuse**

• I will ensure that I report any misuse or breaches of this agreement by pupils or staff members to the headteacher.

• I understand that my use of the internet will be monitored by the e-safety officer and recognise the consequences if I breach the terms of this agreement.

• I understand that the headteacher may decide to act in accordance with the school’s Behaviour Policy if I break this agreement.

**I acknowledge that I have read and understood this agreement, and ensure that I will abide by each principle.**

**Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Print name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Appendix A: Online harms and risks – curriculum coverage**

**Information from the DfE’s ‘Teaching online safety in schools’ guidance about what areas of online risk schools should teach pupils about.**

|  |  |  |
| --- | --- | --- |
| **Subject area** | **Description and teaching content** | **Curriculum area the harm or risk is covered in** |
| **How to navigate the internet and manage information** | | |
| Age restrictions | Some online activities have age restrictions because they include content which is not appropriate for children under a specific age. Teaching includes the following:   * That age verification exists and why some online platforms ask users to verify their age * Why age restrictions exist * That content that requires age verification can be damaging to under-age consumers * What the age of digital consent is (13 for most platforms) and why it is important | This risk or harm is covered in the following curriculum areas:   * Health education * Computing |
| How content can be used and shared | Knowing what happens to information, comments or images that are put online. Teaching includes the following:   * What a digital footprint is, how it develops and how it can affect pupils’ futures * How cookies work * How content can be shared, tagged and traced * How difficult it is to remove something once it has been shared online * What is illegal online, e.g. youth-produced sexual imagery (sexting) | This risk or harm is covered in the following curriculum areas:   * PSHE * Computing |
| Disinformation, misinformation and hoaxes | Some information shared online is accidentally or intentionally wrong, misleading or exaggerated. Teaching includes the following:   * Disinformation and why individuals or groups choose to share false information in order to deliberately deceive * Misinformation and being aware that false and misleading information can be shared inadvertently * Online hoaxes, which can be deliberately and inadvertently spread for a variety of reasons * That the widespread nature of this sort of content can often appear to be a stamp of authenticity, making it important to evaluate what is seen online * How to measure and check authenticity online * The potential consequences of sharing information that may not be true | This risk or harm is covered in the following curriculum areas:   * Relationships and health education |
| Fake websites and scam emails | Fake websites and scam emails are used to extort data, money, images and other things that can either be used by the scammer to harm the person targeted or sold on for financial, or other, gain. Teaching includes the following:   * How to recognise fake URLs and websites * What secure markings on websites are and how to assess the sources of emails * The risks of entering information to a website which is not secure * What pupils should do if they are harmed, targeted, or groomed as a result of interacting with a fake website or scam email * Who pupils should go to for support | This risk or harm is covered in the following curriculum areas:   * Relationships education * Computing |
| Online fraud | Fraud can take place online and can have serious consequences for individuals and organisations. Teaching includes the following:   * What identity fraud, scams and phishing are * That children are sometimes targeted to access adults’ data * What ‘good’ companies will and will not do when it comes to personal details | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| Password phishing | Password phishing is the process by which people try to find out individuals’ passwords so they can access protected content. Teaching includes the following:   * Why passwords are important, how to keep them safe and that others might try to get people to reveal them * How to recognise phishing scams * The importance of online security to protect against viruses that are designed to gain access to password information * What to do when a password is compromised or thought to be compromised | This risk or harm is covered in the following curriculum areas:   * Relationships education * Computing |
| Personal data | Online platforms and search engines gather personal data – this is often referred to as ‘harvesting’ or ‘farming’. Teaching includes the following:   * How cookies work * How data is farmed from sources which look neutral * How and why personal data is shared by online companies * How pupils can protect themselves and that acting quickly is essential when something happens * The rights children have with regards to their data * How to limit the data companies can gather | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| Persuasive design | Many devices, apps and games are designed to keep users online for longer than they might have planned or desired. Teaching includes the following:   * That the majority of games and platforms are designed to make money, and that their primary driver is to encourage people to stay online for as long as possible * How notifications are used to pull users back online | This risk or harm is covered in the following curriculum areas:   * Health education * Computing |
| Privacy settings | Almost all devices, websites, apps and other online services come with privacy settings that can be used to control what is shared. Teaching includes the following:   * How to find information about privacy settings on various devices and platforms * That privacy settings have limitations | This risk or harm is covered in the following curriculum areas:   * Relationships education * Computing |
| Targeting of online content | Much of the information seen online is a result of some form of targeting. Teaching includes the following:   * How adverts seen at the top of online searches and social media have often come from companies paying to be on there and different people will see different adverts * How the targeting is done * The concept of clickbait and how companies can use it to draw people to their sites and services | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| **How to stay safe online** | | |
| Online abuse | Some online behaviours are abusive. They are negative in nature, potentially harmful and, in some cases, can be illegal. Teaching includes the following:   * The types of online abuse, including sexual harassment, bullying, trolling and intimidation * When online abuse can become illegal * How to respond to online abuse and how to access support * How to respond when the abuse is anonymous * The potential implications of online abuse * What acceptable and unacceptable online behaviours look like | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| Challenges | Online challenges acquire mass followings and encourage others to take part in what they suggest. Teaching includes the following:   * What an online challenge is and that, while some will be fun and harmless, others may be dangerous and even illegal * How to assess if the challenge is safe or potentially harmful, including considering who has generated the challenge and why * That it is okay to say no and to not take part in a challenge * How and where to go for help * The importance of telling an adult about challenges which include threats or secrecy, such as ‘chain letter’ style challenges | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| Content which incites violence | Knowing that violence can be incited online and escalate very quickly into offline violence. Teaching includes the following:   * That online content (sometimes gang related) can glamorise the possession of weapons and drugs * That to intentionally encourage or assist in an offence is also a criminal offence * How and where to get help if they are worried about involvement in violence | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| Fake profiles | Not everyone online is who they say they are. Teaching includes the following:   * That, in some cases, profiles may be people posing as someone they are not or may be ‘bots’ * How to look out for fake profiles | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| Grooming | Knowing about the different types of grooming and motivations for it, e.g. radicalisation, child sexual abuse and exploitation, and gangs and county lines. Teaching includes the following:   * Boundaries in friendships with peers, in families, and with others * Key indicators of grooming behaviour * The importance of disengaging from contact with suspected grooming and telling a trusted adult * How and where to report grooming both in school and to the police   At all stages, it is important to balance teaching pupils about making sensible decisions to stay safe whilst being clear it is never the fault of the child who is abused and why victim blaming is always wrong. | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| Livestreaming | Livestreaming (showing a video of yourself in real-time online, either privately or to a public audience) can be popular with children, but it carries a risk when carrying out and watching it. Teaching includes the following:   * What the risks of carrying out livestreaming are, e.g. the potential for people to record livestreams and share the content * The importance of thinking carefully about who the audience might be and if pupils would be comfortable with whatever they are streaming being shared widely * That online behaviours should mirror offline behaviours and that this should be considered when making a livestream * That pupils should not feel pressured to do something online that they would not do offline * Why people sometimes do and say things online that they would never consider appropriate offline * The risk of watching videos that are being livestreamed, e.g. there is no way of knowing what will be shown next * The risks of grooming | This risk or harm is covered in the following curriculum areas:   * **Secondary schools** |
| Pornography | Knowing that sexually explicit material presents a distorted picture of sexual behaviours. Teaching includes the following:   * That pornography is not an accurate portrayal of adult sexual relationships * That viewing pornography can lead to skewed beliefs about sex and, in some circumstances, can normalise violent sexual behaviour * That not all people featured in pornographic material are doing so willingly, i.e. revenge porn or people trafficked into sex work | This risk or harm is covered in the following curriculum areas:   * **Secondary schools** |
| Unsafe communication | Knowing different strategies for staying safe when communicating with others, especially people they do not know or have not met. Teaching includes the following:   * That communicating safely online and protecting your privacy and data is important, regardless of who you are communicating with * How to identify indicators of risk and unsafe communications * The risks associated with giving out addresses, phone numbers or email addresses to people pupils do not know, or arranging to meet someone they have not met before * What online consent is and how to develop strategies to confidently say no to both friends and strangers online | This risk or harm is covered in the following curriculum areas:   * Relationships education * Computing |
| **Wellbeing** | | |
| Impact on confidence (including body confidence) | Knowing about the impact of comparisons to ‘unrealistic’ online images. Teaching includes the following:   * The issue of using image filters and digital enhancement * The role of social media influencers, including that they are paid to influence the behaviour of their followers * The issue of photo manipulation, including why people do it and how to look out for it | This risk or harm is covered in the following curriculum areas:   * **Secondary schools** |
| Impact on quality of life, physical and mental health and relationships | Knowing how to identify when online behaviours stop being fun and begin to create anxiety, including that there needs to be a balance between time spent online and offline. Teaching includes the following:   * How to evaluate critically what pupils are doing online, why they are doing it and for how long (screen time) * How to consider quality vs. quantity of online activity * The need for pupils to consider if they are actually enjoying being online or just doing it out of habit, due to peer pressure or due to the fear or missing out * That time spent online gives users less time to do other activities, which can lead some users to become physically inactive * The impact that excessive social media usage can have on levels of anxiety, depression and other mental health issues * That isolation and loneliness can affect pupils and that it is very important for them to discuss their feelings with an adult and seek support * Where to get help | This risk or harm is covered in the following curriculum areas:   * Health education |
| Online vs. offline behaviours | People can often behave differently online to how they would act face to face. Teaching includes the following:   * How and why people can often portray an exaggerated picture of their lives (especially online) and how that can lead to pressures around having perfect or curated lives * How and why people are unkind or hurtful online when they would not necessarily be unkind to someone face to face | This risk or harm is covered in the following curriculum areas:   * Relationships education |
| Reputational damage | What users post can affect future career opportunities and relationships – both positively and negatively. Teaching includes the following:   * Strategies for positive use * How to build a professional online profile | This risk or harm is covered in the following curriculum areas:   * **Secondary schools** |
| Suicide, self-harm and eating disorders | Pupils may raise topics including eating disorders, self-harm and suicide. Teachers must be aware of the risks of encouraging or making these seem a more viable option for pupils and should take care to avoid giving instructions or methods and avoid using language, videos and images. |  |